

DOCUMENTS for insurance compensation

Medical Expenses Insurance

1. Claim report
2. Original policy of Comprehensive Travel Insurance Abroad: page with insured person's name.
3. Copies of the following documents:
 - National passport (1 and 2 pages). If the insured person is infant - a copy of the passport of mother or father, the one who submit the claim.
 - Foreign passports (pages with a photo, visa and marks of entrance/departure from the country of insured accident). If the insured person is infant - a copy of the passport of the father or mother, where the infant is noted.
 - Applicant's identification code certificate.
 - Birth certificate, in case if the insured person is infant, where one of the parents (the applicant) is named. If the infant is adopted - a copy of the certificate of adoption or guardianship.
4. Other documents:
 - Medical report from the medical institution (on a letterhead or with the appropriate stamp) indicating: the patient's surname, exact diagnosis, date of addressing for medical aid, duration of treatment, detailed data on provided medical services, diagnostics, prescribed medicines with indication of their amount and cost;
 - original invoices from the medical institution (on a letterhead or with the appropriate stamp) with, detailed data on provided medical services, diagnostics, prescribed medicines with indication of their amount and cost;
 - Doctor's prescriptions for the Insured person for purchase of medicines with indication of the name of each medicine;
 - Invoices for telephone calls (facsimile messages) with indication of a telephone number, date, time and cost of each call.
 - Detailed invoices for other services(incl. transportation) with break-down by their date and cost;
 - Documents confirming the fact of payment for medicines provided, medical and other services (cash settlement documents, sales receipts, cash vouchers, bank receipts etc.);

In the case of death of the Insured person during the trip the legitimate heir should additionally provide the following:

- a copy of the death certificate;
- a copy of the medical report (certificate, etc.) about the cause of death;
- a copy of the inheritance right certificate;
- a copy of the heir's national passport (1 and 2 pages);
- a copy of the heir's certificate of identification code.

In the event of trauma, traffic accident or breakage of the car during a trip:

- the official protocol drawn in the country of temporary stay or certificate of accident, containing the following information:
 - ▶ names of officials who certified the accident and their respective powers;
 - ▶ addresses and/or telephone numbers of the persons who certified the accident;
 - ▶ detailed description of the accident and responsibility of the Insurant (the Insured person);
 - ▶ the state of health of the Insured person (possible alcoholic, drug or toxic intoxication).
- technical inspection conclusion.

In case, if for any reason the Insurant (Insured person) is not able to obtain insurance compensation personally, additionally should be presented the following:

- a notarized letter of attorney to obtain insurance compensation, issued by the authorized person;
- a copy of the national passport of the authorized person (1 and 2 pages);
- a copy of the authorized person's certificate of identification code